

Having trouble with Family Safety settings: Here's a quick guide from Microsoft:

MICROSOFT FAMILY SAFETY – BYOD SETUP GUIDE FOR PARENTS

Ensuring your child's Windows laptop works correctly at school 

Accessing Microsoft Family Settings

Option A — Via Web Browser (recommended)

- Go to <https://family.microsoft.com>
- Sign in using your **parent Microsoft account**
- Your Family Dashboard will appear, showing each child profile

Option B — From Windows Settings

- Open **Settings** on any Windows device
- Select **Accounts** → **Family**
- Choose **Manage family settings online**
- This opens the same Family Dashboard in your browser

Allowing All Apps (Including Chrome)

A. Adjust App & Game Restrictions

1. Select your child's profile
2. Open **Content Filters**
3. Under **Apps & Games**, turn **OFF**:
 - *Block inappropriate apps and games*
 - *Only allow apps rated for age X*
4. Remove any app limits if present

Why this matters:

Chrome and many school applications are blocked when app filtering is enabled.

Allowing Unrestricted Web Browsing

B. Adjust Web & Search Filters

1. In your child's profile, open **Content Filters** → **Web and Search**
2. Turn **OFF**:
 - *Filter inappropriate websites*
 - *Only use allowed websites*
3. Remove any blocked websites if listed

Why this matters:

Web filtering prevents Chrome and some school platforms from loading correctly.

Check for Additional Restrictions

C. Screen Time & App Limits

- Open **Screen Time**
- Disable any daily limits
- Remove app-specific time limits

D. Device-Level Restrictions

- Ensure no categories or apps are manually blocked
- Confirm the child's device is listed correctly under **Devices**

When to Contact the School

Reach out to the school's IT team if:

- Restrictions persist after changes
- The device is using a **school-managed account** instead of a personal one
- The child cannot sign into required school apps